

Corporate Social Responsibility

Do you think it is important that your partners have an eye for the world around us? We do, too. This means it is not only we who are continually striving to strike a balance between People, Planet and Profit, but that we also expect this of our suppliers. And we hope that our customers will contribute to our efforts in this important domain.

Management of the organisation

We observe the CSR principles throughout our decision-making processes. After all, responsible management is a tool for promoting socially responsible behaviour in the organisation.

Human rights

Human rights are the basic rights of everyone on our planet. We consider it self-evident that businesses respect these rights – not only within the walls of VIBA but also within our entire sphere of influence.

Working conditions

We pay a great deal of attention to the well-being and development of our own personnel. One of the most important VIBA cornerstones is knowledge. As a result, investments in knowledge are constantly being made. For VIBA, it is more than obvious that matters such as the employment relationship, social security, health and safety, are properly organised and regulated. We expect the same from our partners, such as those suppliers and companies that perform work for us.

Environment

For VIBA, preventing pollution and ensuring the sustainable use of resources are not simply ways to reduce costs. We are continuously investigating ways to limit the number of deliveries (both incoming and outgoing) and to optimise our choice of packaging materials.

A recurring theme during our conversations with customers is the sustainability of the solutions they purchase.

Doing business honestly

The success of VIBA lies not only in the results of the expert advice we provide and our ability to supply quality products at reasonable prices but also in our ability to do business in an honest manner while observing the highest ethical and moral standards.

So, the fact that this is expected of the company's employees, no matter where they are working, is stated right at the front of the personnel handbook along with our commitment to maintaining an excellent reputation in the area of conducting business, since this is of vital importance to our enterprise and may not, under any circumstances, be sacrificed for achieving results.

Naturally, we also expect this of our partners, just as our business contacts expect it from us and even require it to be in writing.

Customer affairs

Because we are responsible for providing information and deliveries to our customers, we strive for maximum honesty and transparency throughout the entire sales process, from the request for information to after-sales service.

Involvement in community development

VIBA's main strength is knowledge. So we use our knowledge to support student teams from various technical universities. These projects, such as the Vattenfall Solar Team, the Delft Hyperloop and Silverwing, are often characterised by innovation and sustainability. It is not only our sense of responsibility that urges to do this, we also do it simply because it is fun. Of course, situations regularly arise where we learn a great deal from one another, which, in turn, contributes to the quality of the services we provide.